



bambury

APPLICATION FOR CREDIT &
NEW ACCOUNT FORM

COMPANY DETAILS:

Name of Proprietary Company: _____

Trading Name if applicable: _____

A.B.N. _____ A.C.N. _____

Email: _____

Years in Business: _____ Credit Limit Requested: _____

POSTAL DETAILS:

Postal Address Line 1: _____

Postal Address Line 2: _____

Phone Number: _____ Fax Number: _____

DELIVERY DETAILS:

Delivery Address Line 1: _____

Delivery Address Line 2: _____

Phone Number: _____ Fax Number: _____

Special Instructions: _____

COUNTRY CUSTOMERS / CUSTOMERS OUTSIDE CAPITAL CITY ZONE:

All orders are delivered FICC (free into capital city). Customers outside capital city zones must nominate a preferred on-forward transport carrier to avoid freight charges on each order. Freight zones determined by Star Track Express; exact zone available on request.

On-Forward Transport Carrier: _____

Full Address: _____

PLEASE NOTE: By leaving this on-forward transport carrier section blank you agree to pay freight charges calculated for each order, based on volume.

ACCOUNTS DETAILS:

Contact Name: _____

Phone Number: _____ Fax Number: _____

Mobile: _____ Email: _____

BUYERS DETAILS:

Contact Name: _____

Phone Number: _____ Fax Number: _____

Mobile: _____ Email: _____

AGENT USE ONLY: APPLICATION SUBMITTED BY: _____



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TRADE REFERENCES:

Please be sure to include fax numbers as most businesses will only issue written trade references. Phone numbers are to be provided as a back up only when we are having difficulty making contact with your references via fax.

1. Business:	_____	Contact:	_____
Phone:	_____	Fax:	_____
2. Business:	_____	Contact:	_____
Phone:	_____	Fax:	_____
3. Business:	_____	Contact:	_____
Phone:	_____	Fax:	_____
4. Business:	_____	Contact:	_____
Phone:	_____	Fax:	_____

I do not wish to apply for credit

NB: New businesses with little or no trading history will be placed on Proforma Terms & have the opportunity to reissue trade references after trading history is gained.

NAMES & ADDRESSES OF DIRECTORS, SHAREHOLDERS, PARTNERS OR PROPRIETORS:

1 _____

2 _____

3 _____

ACKNOWLEDGEMENT AND ACCEPTANCE OF TERMS AND CONDITIONS:

I acknowledge that I have read and understand the trading conditions as documented in this application and give permission to obtain references from the afore-listed trade references.

Signature of applicant/s:

DIRECTOR/PARTNER/PROPRIETOR

DIRECTOR/PARTNER/PROPRIETOR

GUARANTEE TO BE SIGNED BY DIRECTOR OF PROPRIETARY COMPANY:

At your request and in consideration of you granting credit to the above company, I the undersigned, _____, guarantee that payment will be made strictly in accordance with your terms of settlement as quoted on invoice and if the account is not paid by the company in accordance with these terms I will accept personal responsibility for payment. I further agree that this guarantee shall be a continuing guarantee and will not be affected by any postponement of payment or other indulgence granted by you to the above company.

DATE: _____

SIGNATURE: _____
MANAGING/GOVERNING DIRECTOR



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TRADING CONDITIONS & RETURN POLICY

ORDER CONDITIONS:

- ① Orders under \$300 GST exclusive will incur a fee of twenty dollars. Additional freight charges apply to country customers.
- ① All orders are delivered FICC (free into capital city).
- ① Customers outside capital city zones must nominate their preferred on-forward transport carrier to avoid freight charges on each order. Freight zones determined by Star Track Express; exact zone available on request.

PLEASE NOTE: By leaving the on-forward transport carrier section blank of the credit application you agree to pay freight charges calculated for each order, based on volume.

PRICES:

- ① All prices quoted are GST exclusive.
- ① Prices are ruling at the time of delivery and are subject to change without notice.
- ① Some items may incur a broken carton fee; please query costs if you are unsure.
- ① All Wet-Guard products are GST free.

TRADING TERMS:

- ① All accounts are strictly 30 days net from date of statement unless otherwise stated.
- ① Interest may be charged on overdue accounts.
- ① Any expenses, costs or disbursements incurred by Bambury in recovering outstanding monies, including debt collection agency fees and solicitors costs, shall be paid by the Applicant.
- ① All goods supplied shall, until paid for in full, remain in the ownership of Bambury but the risk shall pass to the customer on delivery.
- ① Bambury retains the right, at its sole discretion, to retake possession of any unpaid goods in the event that the Applicant defaults or commits an act of bankruptcy, a receiver is appointed, the Applicant goes into liquidation or some other form of official management or administration, whether formal or informal, or the Applicant makes a scheme or compromise with its creditors, without prejudice to any other rights of Bambury. Any such goods may be resold by Bambury.

RETURN POLICY:

Not all Faulty Goods/B Grade stock will qualify for goods to be returned. You may be given the option to retain possession of goods for a discounted price. If you do not wish to retain goods for a discounted price you will be informed to either dispose of goods for a full credit or return goods for inspection and assessment of your claim. As the full value of the goods will be credited to your account, replacements will be invoiced as normal. In the event it is deemed that goods were not damaged by faulty workmanship and/or transit you will be given the option of Bambury returning goods at your cost or disposing of the goods.

For the quick and efficient processing of claims please note that the following must be adhered to:

1. All goods that qualify to be returned must be issued with a **Return Authority Number** prior to the lodgement of a credit claim. This number will be issued when contacting the Sales Department on (08) 9331 9800. The **Return Authority Number** must be clearly marked on any parcel of goods being returned.

A **Return Authority Number** will only be issued once the following details have been supplied:

- a) A full description of the item(s)
- b) Whether the item has been used (store or customer return)
- c) The reason for the claim (a detailed description of the fault)
- d) A contact name
- e) The invoice number (if available)

On issue of the Return Authority Number, the Sales Department will advise the method of return. It is important that the instructions are adhered to and that the goods are dispatched immediately in order to ensure the quick processing of the claim. A credit will only be issued once the goods have been inspected and assessed by Bambury or by the representing agent, and it can be clearly proven the fault has occurred due to poor workmanship during manufacturing and/or damage during transit. If an item is sent C.O.D or by a carrier not nominated by our office, the delivery will not be accepted and will be returned at the sender's expense.

2. Credit claims must be lodged within 30 Days of receiving the Return Authority Number. Credit claims received or queried outside of this period will be rejected.